

2024 WARRANTY SUMMARY GUIDELINES

Item #	Models	Warranty Period	Warranted Parts	Warranty Process (dealer)	Warranty Policy (dealer or consumer)	Freight Cost Under Warranty	Unit Return Process
RC-FINN	Finn Robotic Pool Cleaner	1 year limited	Battery, Motor Unit, PCB, Equipment Assembly	Test the unit using a new charger to determine if the original charger is bad. If this test fails, replace the cleaner with a new one and return the faulty unit to your closest repair center. To order a charger go to: https://inopool-us.com .	Obtain an RMA # by going to: https://inopool-us.com and following the instructions. Have your proof of purchase and serial number available.	The customer pays the freight cost to send the unit. Inovasia pays the freight cost to send the unit back to the customer if a fault is found. If a unit has no fault found, the customer pays the freight both ways.	Return the unit & all of its accessories to the closest repair center. The returned unit must be adequately protected to avoid damage during transportation.
RC-DASH	Dash Robotic Pool Cleaner	1.5 years limited	Battery, Motor Unit, PCB, Equipment Assembly	Test the unit using a new charger to determine if the original charger is bad. If this test fails, replace the cleaner with a new one and return the faulty unit to your closest repair center. To order a charger go to: https://inopool-us.com .	Obtain an RMA # by going to: https://inopool-us.com and following the instructions. Have your proof of purchase and serial number available.	The customer pays the freight cost to send the unit. Inovasia pays the freight cost to send the unit back to the customer if a fault is found. If a unit has no fault found, the customer pays the freight both ways.	Return the unit & all of its accessories to the closest repair center. The returned unit must be adequately protected to avoid damage during transportation.
RC-MAX	Max Robotic Pool Cleaner	2 years limited	Battery, Motor Unit, PCB, Equipment Assembly	Test the unit using a new charger to determine if the original charger is bad. If this test fails, replace the cleaner with a new one and return the faulty unit to your closest repair center. To order a charger go to: https://inopool-us.com .	Obtain an RMA # by going to: https://inopool-us.com and following the instructions. Have your proof of purchase and serial number available.	The customer pays the freight cost to send the unit. Inovasia pays the freight cost to send the unit back to the customer if a fault is found. If a unit has no fault found, the customer pays the freight both ways.	Return the unit & all of its accessories to the closest repair center. The returned unit must be adequately protected to avoid damage during transportation.
RC-LATITUDE CLASSIC	Latitude Classic Robotic Pool Cleaner	2 years limited	Equipment Assembly, PCB Board, Motor, Battery	Test the unit to determine if the unit is faulty using the diagnostic test tool provided. The tool will determine if the battery, motor unit, or PCB board is bad. If the unit is found to be faulty, send it to your nearest repair center or make the repair.	Obtain an RMA # by going to: https://inopool-us.com and following the instructions. Have your proof of purchase and serial number available.	The customer pays the freight cost to send the unit. Inovasia pays the freight cost to send the unit back to the customer if a fault is found. If a unit has no fault found, the customer pays the freight both ways.	Return the unit & all of its accessories to the closest repair center. The returned unit must be adequately protected to avoid damage during transportation.
RC-LATITUDE PLUS	Latitude Plus Robotic Pool Cleaner	2 + 1 years limited - battery only is warranted for 3-years	Equipment Assembly, PCB Board, Motor, Battery	Test the unit to determine if the unit is faulty using the diagnostic test tool provided. The tool will determine if the battery, motor unit, or PCB board is bad. If the unit is found to be faulty, send it to your nearest repair center or make the repair.	Obtain an RMA # by going to: https://inopool-us.com and following the instructions. Have your proof of purchase and serial number available.	The customer pays the freight cost to send the unit. Inovasia pays the freight cost to send the unit back to the customer if a fault is found. If a unit has no fault found, the customer pays the freight both ways.	Return the unit & all of its accessories to the closest repair center. The returned unit must be adequately protected to avoid damage during transportation.
HHC-75 HHC-100 HHC-221 HHC-321 HHC-LM24	All Handhelds	1 year limited	Battery, Motor Unit, PCB	Exchange the unit with proof of purchase from the customer and return it to the nearest repair center.	Obtain an RMA # by going to: https://inopool-us.com and following the instructions. Have your proof of purchase and serial number available.	The customer pays the freight cost to send the unit. Inovasia pays the freight cost to send the unit back to the customer if a fault is found. If a unit has no fault found, the customer pays the freight both ways.	Return the unit & all of its accessories to: Inovasia Sales c/o Warehouse #1/ 3PL 144 Dixon St. Selbyville, DE 19975 The returned unit must be adequately protected to avoid damage during transportation.
FM-10STD FM-10TL FM-16STD FM-16TL	All Filter Systems	1 year limited	Pump Motor Only	Exchange the Pump motor with proof of purchase from the customer and return it to the repair center. To order a pump go to: https://inopool-us.com .	Obtain an RMA # by going to: https://inopool-us.com and following the instructions. Have your proof of purchase and serial number available.	The customer pays the freight cost to send the pump. Inovasia pays the freight cost to send the pump back to the customer.	Return the pump only to: Inovasia Sales c/o Warehouse #1/ 3PL 144 Dixon St. Selbyville, DE 19975 The returned unit must be adequately protected to avoid damage during transportation.