

LIMITED WARRANTY- USA/CANADA

General Terms

Note: Please retain the original box/packaging and internal packaging materials for any Inovasia product to facilitate warranty returns. You are solely responsible for damage during shipping. You may need to purchase packaging/shipping materials from Inovasia's repair center to ship your product.

Inovasia ("Inovasia") warrants this product ("Product") against defects in material or workmanship for the time period set forth below ("Warranty Period") for each product type.

Pursuant to this Limited Warranty, during the Limited Warranty Period upon receipt of proof of purchase of Product and warranty return in accordance herewith, Inovasia will, in its sole discretion:

- (i) replace / exchange the Product with a new or refurbished* Product subject to the Repair/Replacement Warranty provided herein, or
- (ii) repair the Product (or parts thereof determined to be defective) to the original specifications, subject to the Repair/Replacement Warranty provided herein.

In the event of a covered defect, these are your exclusive remedies.

* For purposes of this Limited Warranty, "refurbished," means a product or part that has been returned to its original specifications.

WARRANTED INOVASIA PRODUCTS

Battery-Powered Pool & Spa Handheld Cleaners

Warranty Period: 1 year from the original date of purchase of the Product. This Limited Warranty does NOT cover included accessories.

Model	Warranty	Warranted Parts	Exchange Only
HHC- 75	1 year - Limited	Battery & Motor Only	Go to https://inopool-us.com , to complete an RMA. Return the faulty cleaner to the Inovasia warehouse.
HHC- 100	1 year - Limited	Battery & Motor Only	Go to https://inopool-us.com , to complete an RMA. Return the faulty cleaner to the Inovasia warehouse.
HHC- 221	1 year - Limited	Battery & Motor Only	Go to https://inopool-us.com , to complete an RMA. Return the faulty cleaner to the Inovasia warehouse.
HHC- 321	1 year - Limited	Battery & Motor Only	Go to https://inopool-us.com , to complete an RMA. Return the faulty cleaner to the Inovasia warehouse.
HHC-LM24	1 year - Limited	Battery & Motor Only	Go to https://inopool-us.com , to complete an RMA. Return the faulty cleaner to the Inovasia warehouse.

Battery-Powered Robotic Pool Cleaners

Warranty Period: 1, 1.5, 2, or 2+ years (as specified by Model) from the original date of purchase of the Product. This Limited Warranty does NOT cover included accessories.

Model	Warranty	Warranted Parts*	Repair or Exchange
RC-FINN	1 year - Limited	Battery, Motor, PCB	Test the unit using a new charger and if the charger is bad, replace it with a new charger. If the charger is good, exchange the cleaner for a new one. Go to https://inopool-us.com , to complete an RMA, or order a new charger. Return the faulty cleaner to your closest repair center.
RC-DASH	1.5 years - Limited	Battery, Motor, PCB	Test the unit using a new charger and if the charger is bad, replace it with a new charger. If the charger is good, exchange the cleaner for a new one. Go to https://inopool-us.com , to complete an RMA, or order a new charger. Return the faulty cleaner to your closest repair center.
RC-MAX	2 years - Limited	Battery, Motor, PCB	Test the unit using a new charger and if the charger is bad, replace it with a new charger. If the charger is good, exchange the cleaner for a new one. Go to https://inopool-us.com , to complete an RMA, or order a new charger. Return the faulty cleaner to your closest repair center.
RC-LATITUDE CLASSIC	2 years - Limited	Battery, Motor, PCB	Test the unit using the diagnostic tool and if the unit is faulty, go to https://inopool-us.com , complete an RMA form, and make the repair or send the unit to your closest repair center.
RC-LATITUDE PLUS	2 + 1 years – Limited**	PCB, Motor, Battery	Test the unit using the diagnostic tool and if the unit is faulty, go to https://inopool-us.com , complete an RMA form, and make the repair or send the unit to your closest repair center.

*PCB = printed circuit board.

** PCB: 2 years; Motor: 3 years; Battery: 2 full years + the lesser of 1 additional year or 300-lifetime charge cycles (whichever comes first).

FilterMax Above Ground Filter Systems

Warranty Period: 1 year from the original date of purchase of the Product. This Limited Warranty does NOT cover included accessories.

Model	Warranty	Warranted Parts*	Exchange Only
FM-10STD	1 year - Limited	Motor Only	Go to https://inopool-us.com , to complete an RMA. Return the faulty pump to the Inovasia warehouse.
FM-10TL	1 year - Limited	Motor Only	Go to https://inopool-us.com , to complete an RMA. Return the faulty pump to the Inovasia warehouse.
FM-16STD	1 year - Limited	Motor Only	Go to https://inopool-us.com , to complete an RMA. Return the faulty pump to the Inovasia warehouse.
FM-16TL	1 year - Limited	Motor Only	Go to https://inopool-us.com , to complete an RMA. Return the faulty pump to the Inovasia warehouse.

**Motor (aka 'Pump Motor') means only the motor (dry side) of the pump, and not the wet set of the pump or any portion thereof in substantial contact with the water.*

(Additional Products may be added above here from time to time.)

Warranty Claim Procedure

To pursue a warranty claim, you must comply with the following requisite instructions:

- (1) Visit the website at <https://inopool-us.com>. Click on "Support", then click on "Submit A Claim Request". You will be guided through the process of how to obtain an RMA# (Return Merchandise Authorization Number), which is required for all approved warranty returns and exchanges. Consumers are required to submit their Product serial number, email address, and proof of purchase showing the date of purchase. All customers (consumers or dealers) **must** obtain an RMA number before any Product will be accepted for any warranty claim.
- (2) Package the Product properly and securely, along with the Inovasia battery charger (if the unit requires an Inovasia charger), in the original box.
- (3) Attach the printed RMA number you received from the website to the outside of the package. **Note:** It is advisable to also place a copy of the RMA inside of the package. If you are not able to print the RMA number from the website, you must write your RMA number legibly on two sides of the box. We recommend using a thick black indelible marker. Packages lacking an RMA or having an illegible RMA will not be accepted for warranty service.
- (4) Ship the Product with the RMA clearly legible to:

Inovasia Sales c/o
Warehouse #1
144 Dixon St.
Selbyville, DE 19975
Attn: 3PL Return

Inovasia is not responsible for lost, stolen, or damaged property in transit to Avalanche and recommends that you insure the contents of your package.

- (5) ***Repair/Replacement Warranty.*** This Repair/Replacement Limited Warranty shall apply to any repair, or replacement of any Product or part(s) for the lesser of the remainder of the original Limited Warranty Period or for (1) year whichever is shorter. Any original Products or parts replaced during Warranty Service shall become the exclusive property of Inovasia.

Limitations and Exclusions

THIS LIMITED WARRANTY IS SOLELY APPLICABLE TO NEW PRODUCTS PURCHASED IN THE US AND CANADA FROM AN AUTHORIZED INOPOOL DEALER BY THE ORIGINAL PURCHASER AND IS NOT TRANSFERABLE TO SUBSEQUENT PURCHASERS. This Limited Warranty covers only defects in material or workmanship that arise in manufacturing or in the course of ordinary consumer use and which preclude normal use of the Product for its intended purpose. REFURBISHED PRODUCTS ARE NOT SUBJECT TO THIS WARRANTY BUT ARE INSTEAD SUBJECT THE TERMS OF THEIR SALE, INCLUDING ANY WARRANTY PERIOD SPECIFIED AT THE TIME OF PURCHASE.

Exclusions. This Limited Warranty does not cover defects that are solely cosmetic in nature, or which do not interfere with function of a warranted Product. Also excluded are issues caused by other than

manufacturing or normal consumer use, including but not limited to Product issues caused by commercial use of any kind or extent, misuse, abuse, accidental damage, limitations in technology, or unauthorized access to or modification of any part of the Product. This Limited Warranty is void if the factory-applied serial number has been altered or removed from the Product. This Limited Warranty does **not** cover any Inovasia products sold AS IS or WITH ALL FAULTS or consumables (such as batteries), or those which are expressly excluded from warranty coverage, including but not limited to accessories and supplemental items provided with various Products.

Disclaimer of Other Warranties. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, AND EXCEPT AS PROVIDED HEREIN, INOVASIA EXPRESSLY DISCLAIMS ALL WARRANTIES EXPRESS OR IMPLIED IN CONNECTION WITH THE PRODUCTS, INCLUDING BUT NOT LIMITED TO WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY.

Exclusion of Damages and Limits of Liability. IN NO EVENT, REGARDLESS OF THE LEGAL BASIS FOR THE CLAIM, WILL INOVASIA, ITS AFFILIATES, AND/OR REPRESENTATIVES' BE LIABLE FOR SPECIAL, INDIRECT, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, EVEN IF INOVASIA HAS KNOWLEDGE OF OR BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND WHETHER OR NOT THEY ARE FORESEEABLE. STATUTORY DAMAGES AWARDED UNDER ANY LAW WILL BE DEEMED TO BE DIRECT AND COMPENSATORY, AND NOT PUNITIVE OR EXEMPLARY DAMAGES; AND IN NO EVENT SHALL INOVASIA BE LIABLE TO CUSTOMER OR ANY OTHER PERSON OR ENTITY FOR LIABILITY ARISING OUT OF THIS WARRANTY, WHETHER ARISING IN CONTRACT, TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY), BREACH OF WARRANTY OR ANY OTHER LEGAL THEORY.

INOVASIA'S AGGREGATE LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO DIRECT DAMAGES UP TO THE GREATER OF THE AMOUNT PAID BY CUSTOMER FOR ANY PRODUCT COVERED UNDER THIS WARRANTY OR FIVE HUNDRED DOLLARS (US) (US \$500). THIS LIMITATION APPLIES REGARDLESS OF WHETHER THE ALLEGED LIABILITY IS BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF WARRANTIES, OR ANY OTHER LEGAL THEORY.

NOTWITHSTANDING THE FOREGOING, THE LIMITATIONS AND THE EXCLUSIONS SET FORTH IN THIS WARRANTY DO NOT APPLY TO (I) INOVASIA'S LIABILITY FOR ANY DAMAGES AWARDED OR ANY AMOUNTS TO SETTLE LITIGATION OR THREATENED CLAIMS RESULTING FROM DEATH, BODILY INJURY, OR ITS GROSS NEGLIGENCE OR WILLFUL MISCONDUCT. CUSTOMER ACKNOWLEDGES THAT INOVASIA HAS SET ITS PRICES FOR THE PRODUCT AND PROVIDED THIS WARRANTY IN RELIANCE UPON THE LIMITATIONS OF LIABILITY AND THE DISCLAIMERS OF WARRANTIES AND DAMAGES SET FORTH HEREIN, AND THAT THE SAME FORM AN ESSENTIAL BASIS OF THE BARGAIN BETWEEN THE PARTIES WITH RESPECT TO THIS WARRANTY.

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